

Improve your social responsibility with UL Solutions responsible sourcing program and remediation services

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Our remediation services are high-level, capacity-building activities that help you dig deeper into the root causes of audit findings and build a robust management system to prevent their reoccurrence. If your suppliers have minimal knowledge of social compliance legal requirements, we offer e-learning training to help them gain a basic understanding.

The modular approach of our remediation services

● Core modules



Pre-engagement meeting

1.5-2 hour call

The initial pre-engagement meeting is to ensure client's commitment to and understanding of the process.



System gap assessment

1-3 consultant days

- Root cause analysis
- Management system evaluation
- Documentation review
- Small group engagement and training



Implementation Planning Facilitation (IPF)

1-3 consultant days

- Root causes used to set goals with multiple steps
- Five components of management systems
- Key performance indicators (KPIs) identified
- Progress tracked through Gantt chart

● Follow up modules



Online support services

1 consultant day

- Supporting facilities to address findings
- Verifying the progress is on track
- Helping client to remove obstacles to complete corrective actions
- Creating opportunities for management to demonstrate compliance on-site and ask questions when facing new situations arising during the implementation of the remediation plan
- Reminding the site management team that the program and corrective actions are ongoing



Remote support services

1-2 hour call



Why UL Solutions?

We provide tailored service offerings to responsible sourcing challenges globally, building on more than 20 years of industry experience. We are the only social auditing firm in the world that holds ANAB ISO/IEC 17020 Accreditation for BSCI (Business Social Compliance Initiative) and RBA (Responsible Business Alliance) VAP (Validated Assessment Program) Social Audits.

UL Solutions provides auditing and advisory services to more than 500 retailers, brands and suppliers. Our staff speaks more than 30 languages and our global footprint covers more than 120 countries. We conduct more than 20,000 social assessments each year.



Tailored advisory solutions to drive measurable improvement



One of five global monitoring firms who provide global infrastructure, with industry-leading technical training, quality systems, and anti-bribery controls



Integrated client partnerships with professional team members who have a strong service culture. Our in-field experts can deliver innovative, customized and data-driven solutions

For additional information, please visit [UL.com/RS](https://www.ul.com/RS)



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